

# **Terms of Business**

The detailed determinations below are part of all programs/tours and individual services and activities of Tagish Wilderness Lodge and therefore part of the contract between tour operator and/or guests of Tagish Wilderness Lodge. Tours and programs are subject to change without prior notice.

## Booking deposit:

At time of booking, 20% of the total booking amount or CA\$ 500.00 - whichever is higher - is due to guarantee your reservation. This deposit is non-refundable. The remaining amount must be paid latest 60 days prior to arrival. For short-term bookings (less than 60 days of arrival), the total amount is due upon confirmation. The deposit may be paid by credit card (VISA, MasterCard), the remainder is due by bank transfer. A credit card authorisation form will be sent out with the booking confirmation. Please refer to the bottom of this page for banking information.

## Cancellation policy:

Up to 90 days before arrival: 20% or CA\$ 500.00 (whichever is higher) of the total booking amount

89 - 30 days before arrival: 50% of the total amount will be charged 29 - 0 days before arrival: 100% of the total amount will be charged

#### Passport- and Visa requirements:

All participants of tours and programs of the Tagish Wilderness Lodge are required to hold valid documents of identification and/or a valid visa of Canada. No refunds will be made due to invalid documents resulting in refusal of entry into Canada.

## Insurance:

We highly recommend insurance of cancellation costs and liability as well as for personal health, accidents and emergency evacuation. Guests are responsible for their own insurance coverage.

#### Liability:

All activities, programs and tours at Tagish Wilderness Lodge are subject to uncontrollable risks, such as accident or/and illness. All participants of tours, excursions or rentals must sign a waiver prior to arrival at the lodge.

The Tagish Wilderness Lodge reserves the right to cancel and/or change the program as a result of act of God, natural hazards, weather and other unpredictable disturbances or events. In such cases, (pre-) payments for the affected program will be fully refunded unless the tour or program can be undertaken in parts or completely. Compensation claims are not possible.

Tagish Wilderness Lodge